



Rosslyn Heights East Unit Owners Assn.

Arlington, Va.

www.rosslynheightseast.com

Property Manager: Keymont Community Management
3020 Hamaker Court, Fairfax, VA 22031-2220 • 703-752-8300

Updated 9/14/2025

Emergency/Problem Contacts & Resources

We recommend you print out this list and keep it handy (in case of power outages).

Tenants should contact their landlord about individual-unit problems.

For WEEKDAY (8:30 am to 5 pm) problems and emergencies, call Keymont Community Management at **703-752-8300**.

For AFTER HOURS (5:00 pm to 8:30 am) and WEEKEND utility and plumbing problems and emergencies, residents should call Keymont after-hours service at **888-660-7132**.

Plumbing:

- **Minor water leak between two units:** Contact the owner of the other unit.
- **Urgent water leak:** After hours/weekends, Keymont after-hours service at **888-660-7132**; 8:30 am to 5:00 pm weekdays, Keymont Community Management at **703-752-8300**.
- **Radiator leak:** After hours/weekends, Keymont after-hours service at **888-660-7132**; 8:30 am to 5:00 pm weekdays, Keymont Community Management at **703-752-8300**.
- **Drain back-up:** After hours/weekends, Keymont after-hours service at **888-660-7132**; 8:30 am to 5:00 pm weekdays, Keymont Community Management at **703-752-8300**.
- **No hot water:** After hours/weekends, Keymont after-hours service at **888-660-7132**; 8:30 am to 5:00 pm weekdays, Keymont Community Management at **703-752-8300**.

Heat/AC:

- **No heat from the radiator in the unit:** During cold weather, if your radiator is cold to the touch, feel the radiators in your stairwell. If they are warm, the building heat is working, so the problem is your radiator; tenants should contact their unit owner. If the stairwell radiators are cold during after-hours and weekends, contact Keymont after-hours service at **888-660-7132**; from 8:30 am to 5:00 pm weekdays, contact Keymont Community Management at **703-752-8300**.
- **No air conditioning in unit and building:** After hours/weekends, Keymont after-hours service at **888-660-7132**; 8:30 am to 5:00 pm weekdays, Keymont Community Management at **703-752-8300**.

Utilities:

Gas leak: If you smell gas – a rotten egg odor – or if you have an emergency involving natural gas, leave the area immediately, and call Washington Gas at **703-750-1400** or **800-752-7520**. Then report the situation to RHE property manager Keymont Community Management at **703-752-8300**.

- **Power outage in neighborhood:** Dominion Energy, **866-366-4357**. Note: Because residents at RHE don't have individual accounts (the condominium association pays the electric bill for all 56 units), Dominion Energy's automated system won't recognize individuals to report an outage. Dominion Energy provides a power outage map and information at: www.dominionenergy.com/outage-center.

- **Water Main Breaks:** Arlington County [Environmental Services](#) 24-hour water emergency hotline, **703-228-6555**.
- **Comcast cable Internet/TV/phone service:** **703-841-7700**.
- **Verizon FiOS cable/Internet/phone service:** **800-837-4966**.

Other:

- **Washer/dryer repair & refunds:** Residents should report non-working laundry machines directly to Scheffres Laundry Service at **240-965-6040**. Please provide the washer or dryer number. Residents can also fill out a form at www.scheffreslaundry.com/request-service/.
- **Lockouts:** Neither RHE nor Keymont Community Management has keys to units.
- **Pest control:** See this website's main page for information on pest control services.
- **Vehicle towing:** A-1 Towing and Recovery, Arlington, VA **866-421-1504** (www.a-1towingva.com/)

Vendors

The RHE Board doesn't endorse or guarantee the service of any vendor listed below. They have performed services at RHE in the past and are familiar with our buildings.

- **Plumbing:** Triple State Plumbing Services, Arlington, Va., 703-533-8909.
- **Radiators:** [Capps Mechanical](#), Huntingtown, Md., 443-684-7914
- **Air Conditioning:** [Foley Mechanical](#), Lorton, Va., 703-339-8030
- **Air Conditioning:** Nelson's HVAC Service & Installation, Falls Church, Va. 703-241-7181
- **Locks:** [Baldinos](#) Lock & Key Service, Arlington, Va., 703-522-6898
- **Locks:** [FedLock](#), Arlington, Va., 703-525-1436
- **Hauling:** [College Hunks Hauling Junk & Moving](#), 888-689-5999
- **Hauling:** [1-800-Got-Junk](#), 800-468-5865
- **Window repair:** [C & C Window and Glass Repair](#), Springfield, Va., 703-425-6477
- **Window repair:** [Blaine Window Repair](#), Silver Spring, Md., 800-565-4948