

# How to monitor laundry room washers/dryers by mobile app

The CleanPay Mobile app allows RHE residents to determine whether their laundry room has washing machines and dryers available for use before they leave their units. To use the app:

1. Download the KioSoft CleanPay Mobile app to your smartphone from the Apple App Store or Google Play Store.
2. Open the app to register from inside a laundry room or outside it by entering the laundry room's Smartphone Registration Code (SRC), which you can obtain from the top center of the CleanPay poster in the laundry room. [The video: [CleanPay Mobile App - User Instructions - YouTube](#) shows how to register for the app and use it to pay online for laundry machine use.]
3. When installing the app, allow it to access your device's location and photos/media/files so the app will function.
4. Fill in your cell number, email address and create a password.
5. CleanPay Mobile will email a four-digit security code for you to enter to confirm your identity. You should see a "Registered Successfully" message on your phone.

If you wish to pay for laundry machine use via the app, you can enter a credit card number. To use a machine, you have the option of scanning the QR code adhered to it or entering the number (42 to 57) on the machine.

NOTE: RHE residents can continue to pay with their Scheffres Laundry Service card and add funds to it with the **VTM Value Adder Plus** machine, which accepts \$5, \$10, and \$20 bills, in the 1302 bicycle room. The card option is simpler and requires no disclosure of credit card information.

## USING ROOM STATUS

Tap the hamburger menu at the top left of the app and then tap Room Status.

This feature will show the availability of the four washers and four dryers in each of Rosslyn Heights East's two laundry rooms. Machines numbered 42 through 49 are in the 1300 laundry room and machines numbered 50 through 57 are in the 1224 laundry room.

The Room Status screen shows whether each machine is available, minutes remaining if in use, or that the machine has finished its cycle. Note: Machines labeled "Finished" still contain laundry.

[These directions also are at [www.rosslynheightseast.com](http://www.rosslynheightseast.com) under RHE Owner & Resident Guidance.] Revised 1/23/2022

